

Abbeyfield South Africa

Annual Report 2019/2020

Celebrating the past. Embracing the future.

Abbeyfield
South Africa



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Cedric Meiring
(Chairperson)



Eugene Johannes
(Treasurer)



Karen Borochowitiz



Liezel King



Pat Lindgren



Richard Brown



Bahaa Ebrahim

Comments from our residents

*“I have been staying at Kroneberg since April 2004. By grace from above and thanksgiving for the management who are caring – with word and deed – our lives here is a feast! It is a pleasure living here! We are safe! My children are happy because they know that I am happy and safe.
A huge THANK YOU to the management for making us feel special! I am grateful.” Anne Hardine, Wellington*

*“2012... That morning, I put my trust in the Lord for breakthrough. I received a phone call. The person asked me if I was still interested in a place at Abbeyfield. I said yes! In 2012 I moved into Abbeyfield and I am still here today.
I thank the Lord for my place. Till today, I am very happy.”
Matheus van Wyk*

OUR VISION

Abbeyfield South Africa provides quality, independent, safe, and affordable homes to older persons, guided by our common international ethos, expanding into all of South Africa.

OUR MISSION STATEMENT

Abbeyfield South Africa facilitates opportunities for older people to become self-fulfilled in a caring, loving, and supportive environment within a secure and safe homely home where they co-exist in a supportive, compassionate, and dignified place of self-determination. As a financially

viable, sustainable, and transparent NPO, we utilise our available resources effectively.

OUR CORE VALUES

- Caring about people
- Support
- Compassion
- Dignity and Respect
- Unity



CHAIRMAN'S REPORT



“Love, care and treasure the elderly people in the society. We only realise their worth when they are no longer there.”

Cedric Meiring
Chairman Abbeyfield SA

Another year has gone by. It started out with huge challenges as the organisation faced diminishing funding resources. We were uncertain at the time that we would have sufficient funds to support daily operational cost, further compounded by the event of Covid-19. We are grateful for the continued support from the Department of Social Development, funders and the generosity of donors which enabled the organisation to weather the storm.

Abbeyfield South Africa’s vision of becoming a leader in the Elder care sector in South Africa, is slowly being realised. We continuously strive to align ourselves with the international Abbeyfield Quality Standard against which we measure our performance and progress. In the past year, the organisation was audited by the Department of Social Development and recommendations were made to improve aspects of governance. A Service Delivery Improvement Plan (SDIP) was developed and work commenced towards ensuring that residents are optimally cared for.

It is evident that a collective approach and a huge team effort is needed to meet the SDIP set criteria. We appeal to the various house committees, board members and core staff to pool their resourcefulness as we strive to provide quality, safe and affordable homes to our elderly. Already, there is tremendous pressure on the limited core staff to meet administrative demands, as well as ensure organisational growth and sustainability. I would like to use this opportunity to appeal to residents to give their full co-operation and play their part to assist us to realise our goals. A heartfelt thanks to all our residents who co-operate and support us in many ways, no matter how small. Your efforts ensure the smooth running of our houses.

Abbeyfield SA first home was established in 1987. Since then, we expanded by adding at least one house per year to our portfolio. However, since 2015, we have been unable to continue along this upward trend. With the contribution of recent funders, we are now poised to increase our existing portfolio. This will enable us to make good on our vision of expansion and meet the growing demand for affordable accommodation for the elderly.

We are grateful to our funders for their generosity and express our most sincere thanks to the late Elizabeth Buxton through the Buxton Legacy Fund, the late P.H. Pieterse Estate, and the Maranni Trust. Their legacy will live on in the Abbeyfield Homes that carry their names. In order to continue

providing quality and affordable housing for the elderly, we will be sourcing additional funds to do upgrades, repairs, and improvements to many of our existing houses.

Our Executive Director, Anthea Barends, is commended for her work in maintaining our houses and managing operations during these difficult times. The commitment of Zizopho Mendes, our social worker, has also not gone unnoticed. She has had to contend with some particularly challenging residents on a daily basis. To Sonja Majola, the part you play in providing both administrative and financial support is much appreciated. These tasks are invaluable to the smooth functioning of the organisation.

Few and far between are the dedicated volunteers who serve on our committees. These are the people we treasure as it is exceedingly difficult to find new people to join committees and manage our houses. The shift towards centralised management for a number of our houses is inextricably linked to this reality. Inadvertently, this adds financial pressure on operations and increases the workload on already limited staff. To all our committees therefore, we express our heartfelt thanks for sacrificing your time and energy on this amazing venture. We are forever grateful to you and thank you for your commitment to Abbeyfield SA and our residents.

To our board members, my appreciation and thanks for your support, wise counselling, and the time you commit to ensure that we keep the organisation's alive. To our new board members, we welcome you to the board of Abbeyfield SA and look forward to the value you add to Abbeyfield SA.

Let us all combine our energies as residents, staff, committees, volunteers, and board members to fulfil our vision, and moreover, exceed our expectations in service to the elderly.



ABBEYFIELD SA THE YEAR IN REVIEW

(Notes extracted from Reports)

Going back to basics, has been the approach we adopted for the 2019/20 financial year. We focussed on strengthening administration and stabilising the operational environment. The impetus came from our Service Delivery Improvement Plan (SDIP), which we developed in response to the Department of Social Development audit report. Another key strategy was to form sub-committees within the board to tap into their collective expertise and experience. This was a novel approach for the organisation, and one we felt we could share as a best practice model with our international partners. This unfortunately did not come to fruition in this reporting period but remains our intention as we navigate this trying global Covid time.

Four new board members were elected at our AGM and we bid farewell to one of our longest serving members, Graham Laithewaite, who served our board for seven years. Two of the newly appointed board members have subsequently resigned due to personal reasons.

In an attempt to re-connect Head Office with residents and committees, 17 of the 19 homes were visited. This exercise was fruitful and welcomed by all the houses visited. One of the observations is that newer members of the volunteer committees are not aware of their obligations to the residents, the houses, and Head Office. Having said this, the orientation programme of all new volunteers, local committee, board members and community members will need to be revisited. Moving forward it is clear

that we need to create uniformity across all houses both operationally and administratively.

At a house level, we have been plagued by ongoing conflict in more than one of the houses. This meant that we had to embark on a process to re-instil house rules and to schedule one-on-one consultative sessions with residents. These interventions have had short term benefits, but as an organisation, we may have to look towards solutions that yield better outcomes.

Nonetheless, we have maintained a relatively stable capacity at the houses operating mostly at full house capacity. We have had two COVID-related death, and two residents vacated due to personal reasons. The Department of Social Development (DSD) awarded us with funding for 116 residents for the 2019/20 financial year. A rental increase of R50,00 per resident was well received since there has not been any increase in the past four years. The rental increase was implemented as from 1 August 2019.

We received a generous donation (R155,000) from The Rolf Stephan Nussbaum Foundation towards improving the Atlantis house. Carpets were replaced throughout the house with laminate flooring, all teak ceiling boards and doors were refurbished and varnished, the roof was cleaned, the roof fascia boards were replaced, and the entire house was painted on the inside and outside. The house has been given a facelift and is good to go for a few more years. This is what we hope to do for all our houses in the near future. A borehole and JOJO tank were installed at Gugulethu. This was done with LOTTO funds received by COPS. The water is not suitable for personal usage i.e. bathing and laundry, but the garden and toilet taps were connected. Atlantis house was also earmarked for installation, but this has not transpired as yet.

A significant achievement in the year under review was the approval and the adoption of our constitution by the Board. We now need to embark on the next phase of ensuring that an Affiliation Agreement is in place and aligned with the new constitution.

A highlight in this reporting period was our phenomenally successful Pamper Day held in August 2019. We had of our 90 residents in attendance. They were blessed with toiletries donated by our guest speakers from the Alcardo Foundation and the Philippi Foundation. Guest speakers from Aged-In-Action were also well received.

Abbeyfield SA representatives attended an international conference in Coventry, from 14 to 18 October 2019. The conference theme was, "Our future Together". The agenda included the International Chairs' Council and the governance of these structures, as well as the Draft Charter of the International Council of Chairs and The International Working Group. Abbeyfield Australia discussed their merger and Abbeyfield Canada did a presentation on the Legacy in Canada. Executive Directors had an opportunity to discuss their country experiences and to network. All information shared was especially useful for Abbeyfield SA, as we continue to grow.

Two Abbeyfield houses were visited in Coventry and even though the houses are managed differently to South Africa, the challenges were similar. An important difference was how houses did their own fund raising and the number of volunteer committee members active in these houses. This was something we could learn from.

Representatives attended the Abbeyfield UK AGM on 16 and 17 October, and while some

things were not applicable to South Africa, the history and legacy left behind by Richard Carr Gomm was interesting.

In conclusion, the year has been interesting and eventful. A special thanks to the Board for their support, and particularly the office staff for their commitment and dedication to improving the lives of our senior citizens.



Our core support staff,
Sonja Majola (Admin
and finance) and Zizipho
Mende (Social Worker)

We thank you!



Multiculturalism in an Abbeyfield Home Written by Cheryl Dean, International Partnership Manager (IPM)



“In Abbeyfield houses in SA, the pluralism of cultures is ever increasing with the migration of our neighbours from North Africa, e.g. Nigeria, Congo, Zimbabwe into an already multicultural country.”

Cheryl Dean IPM Manager

We think of age as something wired into our bodies. Of course, it is biological, but how we encounter it, engage with it, and respond to it, has much to do with our culture and social structures. To demonstrate this fact, we may look at two small societies, namely the Sherpas and the Fulani.

The Sherpas are a Tibetan-speaking, Buddhist people in Nepal. In this society, there is almost an idealisation of old age. Old people here usually live in their own homes, and most are in good health. The old are held in high esteem and valued.

By contrast, the Fulani of Africa move older people to the very edge of their communities and families, and indeed, near to their future graves. The Fulani perceive the elderly as socially dead and they hold them in low regard.

Yes, social expectations towards the elderly differ widely across societies and the globe.

Ageing in society

The way one sees age and ageing differs from society to society and within society. With reference to variation between societies, four observations can be made:

1. The type of social organisation is important. Nomadic societies tend not to value the elderly because if they are frail, they can be a burden when moving from place to place. The elderly may be abandoned as in the case of the Fulani people. Non-nomadic societies tend to value older people since they may be able to make a greater contribution to social life.

A variation on this situation may be when adult children emigrate and leave their elderly parents at home. In this case the adult children become the nomads and rely on elderly care institutions to take care of frail parents. Research tells us that our older population is becoming more culturally diverse, as the adult nomad's age. Abbeyfield

worldwide needs to be cognisant of the multicultural residents we will soon - if not already - have in our care.

2. The importance to society of the skills and knowledge of the elderly affects their status.

In pre-literate societies where the culture and skills are passed down by word of mouth, the old may be valued for their knowledge and wisdom. Examples are the Sioux and the Cheyenne in Native American societies where the old were valued highly. The elderly tends to be less highly valued in societies which are literate and/or change rapidly. In such societies, knowledge can be passed on through written sources and the experience of the elderly can soon become obsolete. For these reasons, the elderly tends to have a lower status in advanced industrial societies compared to pre-literate societies.

3. The position of the elderly in society is also affected by control over economic resources. If the young can only gain access to such resources through the elderly, then the elderly tend to be treated with respect. This may be a case of who has control over the proverbial family silver!
4. Cultural attitudes towards death and the afterlife are also important. An interesting example is the Sherbro people of Sierra Leone. They interpret incoherent speech by the elderly as a sign that they can communicate with ancestors, and this enhances their status. Amongst the Venda-speaking people of South Africa, old age is seen as desirable because it is evidence of approaching contact with the spirit world. The people welcome signs of ageing such as greying hair. In other societies where life before death is seen as more important than the afterlife, signs of ageing are less likely to be welcomed.



Ethnicity

Ethnicity has an effect on the experience of old age. Studies established that in England all minority ethnic groups have more ill health in old age than the population as a whole. As an example, nearly 40% of Pakistani men over 55 years suffered diabetes as against less than 10% of men in the general population (figures for 2001).

Health inequalities between ethnic groups are linked to inequalities of income and wealth. In research by James Nazroo, in England there is evidence that older members of minority ethnic groups have more contact with family members, stronger social networks, and more opportunity to take part in community life than older (local) white people. This may reflect

the higher incidence of extended family households among some of the minority ethnic groups, thus providing more informal social support to the elderly.

Poverty tends to be harsher among minority ethnic groups than for the mainstream groups, which impacts stronger in old age.



Social class

Social class affects access to pension entitlement. For example, those in professional and managerial jobs are paid more when working than those in manual jobs. These individuals are more likely to be entitled to high return occupational pensions, and less likely to have experienced periods

of unemployment. There is also an enduringly high positive relationship between health status and occupational class. The implication for provisions in post-retirement life is that middle to high status people can afford better institutional care than those from the lower-income occupations and the unemployed. High inequality societies, such as South Africa, have a challenge to provide humanitarian services and care, including income, for the elderly poor.

Diversity - among older adults - requires diverse solutions

According to United Nations Population Fund, there are over 810 million people over 60. An economist has revealed that every week over one million people around the world turn age 65. Yet addressing population aging is less about the numbers of older people and more about their diversity.

The lifetime of diverse experiences, and behaviours they have created, makes the 65 and over age group an extremely unique segment of the population. These experiences and behaviours impact everything, from where and how people live, to their health status and quality of life. Meeting this group's needs and requirements anticipates that you understand who they are. Consider their physical and cognitive abilities; health; age; working life; marital status; sex; sexual orientation; race and culture; as well as whether or not they have children, immediate or extended or grandchildren and disposable income. This is why the older-adult market will challenge your creativity, strategic thinking, planning and implementation processes, and why in society one-size-fits-all solutions are not the solutions at all. To address this in an Abbeyfield context, we will first need to establish the group's wants and needs, and in each country it will be different. For example, health care: health care professionals need

to learn new knowledge and skills to improve the adherence of older ethnic patients to new health recommendations.

Diversity of befriending by, and of, older people.

Individual face to face befriending has been the mainstay of the type of befriending support for older people.



How does Abbeyfield deal with multiculturalism in our homes?

In the UK, there are houses with only Vietnamese residents, houses with only Polish residents. These houses were designed by the different local

societies based purely on language and traditional customs. e.g. food, festivals

New Zealand -according to researches the NZ Maori and Polynesian populations are much younger than the NZ European population. Therefore most services for older people are aimed at NZ Europeans. By 2026 there will be an increase of older Asian, Maori, and Pacific people.

Canada – everyone in Canada, as in most colonized countries, is diverse. People of all cultures, races and ethnic divisions live together, as long as the language spoken is English. French is also spoken in the houses, but English dominates.

Having said that, I did come across a house on the Prairies with 2 First Nations residents who complained bitterly about how they were discriminated against.

Belgium – here we have the Flemish and the French speaking groups. A resident will be accepted in the house if he/she can speak the dominant language of that house fluently.

South Africa – there are 11 different languages and nine provinces in South Africa. This coupled with the influx of foreign African has made it difficult to integrate people of different South African races and cultures in our houses. In Gugulethu for instance, there are 9-10 Xhosa speaking Black African people, and one previously labelled coloured woman who is there out of dire economic need. However, in another house there are four foreign African residents living in the house of nine.

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Insights from Abbeyfield House Committees

Abbeyfield: Wellington

Our residency started in the 1990's with the vision of Ms. Lena Kronenberg. Two properties were earmarked and purchased in Wellington for the care of the elderly. A double-storey building known as the 'Goue Kalf' was established as a residency and given to the Wellington community and with the help of Abbeyfield SA it became 'Huis Kronenberg'. The house was opened in October 2001, by Rose Stoltz, from Abbeyfield SA and named after Ms. Lena Kronenberg, who was also the former Chairperson of the Abbeyfield Committee.

Current Committee Members

Chair: Mr. L. Moses

Vice Chair: Mr. JC. Le Cordeur

Secretary: Ms. F. Paulse who is also a Manager of organisation

Treasurer: Mr. R. Thyse

Meetings: Quarterly meetings are held. The Manager has a complaints/concerns book and any matters arising are handled by her. If not, she refers it to the Chair for response.

Written reports are submitted for the General Meeting.

Finances: Internal bookkeeping is maintained, and the external Auditor is Mr./Mrs. Cornelissen from Rekenmeesters Accountants. At Committee

meetings, monthly budgets are also presented by the Treasurer and expenditure is tracked.

Events: Members are part of a society called Gemoedsrus Recreational Club. Here they meet three times per week. They participate in various activities and projects focused on well-being and these include religious and fun activities. Our members receive meals on the days that they attend. They have trips and functions which include fundraising, e.g. Valentine's Day, Heritage Day, and End-of-Year functions.

Challenges: Our Abbey-House is an old building which requires constant upkeep. Our deck needs to be replaced. We are doing it in two phases. With the help of Abbey SA we have successfully completed the first phase. The second phase is high on Abbeyfield Wellington's priority list, with a current estimated cost of R30,000. Our ablution facilities need urgent renovations and improvement to ensure safety and best care for our residents.

Conclusion: In conclusion, we are glad to report that the Covid-19 pandemic left us with no casualties thus far. We thank everyone that had a part in our work this year.

L. Moses
Chairman

Abbeyfield: Milwood House, Milnerton

In March 1991, the Anglican Rector in Milnerton, the Reverend Henry Frieslaar, with members of Rotary and a few parishioners, agreed to establish an Abbeyfield House in Milnerton. A house was purchased in 1999 for the sum of R232,500. The bond was fully paid up in February 2003. The first resident moved in on 30 April 2000.

The name 'Milwood House' was chosen by the Committee. There was no official opening.

Milwood House currently has six residents, all of whom have been there for at least the whole of this reporting period. Life at Milwood is quiet and generally quite peaceable, which is always a joy.

Current Committee Members

Chair: Mr. Anthony Gregorowski

Secretary: Mrs. Ursula Gregorowski

Treasurer: Mr. Nicky Burns

Manager: Mr. Bruce Lewis

Meetings: We normally meet every two months, although, of course, this year has been rather different due to Covid. We have started a system of meeting informally with the residents when we have our Board meetings. This works well and improves communication.

There is an 'Incidents Book' in the house, which is scrutinized by the Chair whenever we meet, and any issues needing attention are addressed by the Committee.

Finances: The residents are all faithful in paying of their rent; and the books are audited annually. One of the residents has the responsibility of

handling the Petty Cash, and is always in communication with the Treasurer.

We have a serious problem, however, with online banking through FNB. Their online system has proved impossible and has become unusable. The committee voted previously against changing banks, simply because of all the hassles and complications involved, and we are in the process of trying, yet again, to get a representative of FNB to come to us and help sort out the matter. Without online banking, larger payments are extremely difficult.

Home Life: We have an agreement at meetings that residents are free to say and discuss whatever they want, on condition that this is done with both speaking and hearing in love, and with the Committee present. However, should there be any serious issue in the House, this would usually be dealt with by the Committee through any of its members. There have, of course, been matters which have needed addressing, but there has been nothing really serious.

I consider this to be an incredibly happy community.

Challenges: The Residents have been very careful and sensible during the long lockdown. Shopping has been kept to a minimum or has been done by deliveries. I have no doubt that all the Houses have been seriously challenged by Covid and Lockdown – life is difficult enough under normal circumstances. Lockdown has added challenges. I have been pleased by, and proud of, Milwood’s residents coping with this experience.

General: The House is on a fairly large plot of land, with beach sand for soil, so the garden is ever a challenge. One resident has responsibility for the garden, and a healthy vegetable garden is developing, especially through a clever way of creating compost, and even cultivating earthworms.

Conclusion: We all now look forward to a greater normalcy as we move through, and hopefully out of, Stage 1 of lockdown. Milwood House has been Blessed with no Covid cases.

Anthony Gregorowski
Chair

WALKERVILLE Abbeyfield Society



In 1993, Councillor and Chair of our Local Area Committee, Charles Whyte, applied for and was granted R100,000 a year for three years to benefit the

local community. He contacted JAFTA (Johannesburg Association for The Aged) who advised that he learn from Abbeyfield in Cape Town.

Rose Stoltz, Abbeyfield Director, suggested a visit to the then only Abbeyfield South Africa House, Wyndover in Cape Town. Here Charles and Penny Whyte also met Allan Snowie who was visiting from Abbeyfield Canada. On his return to Walkerville he was convinced that an Abbeyfield house was indeed needed in the area.

R194 000 was paid for a house called Stoneacres, in central Walkerville, and community-minded residents were co-opted to form a Committee. The third-year tranche of R 100,000 was used to extend the house to eight bedrooms.

Stoneacres, the third South African Abbeyfield house, was opened by Rose Stoltz in July 1994.

Later, when the LAC became Midvaal Municipality, they financed the building of a ten-bedroomed second house on the same 5-acre premises.

Current Committee Members

Chair: Mrs. Penny Whyte

Vice-Chair and Secretary: Ann Clarke

Treasurer: Gill Rowley

Committee: Pat Stephenson and Vicky Badenhorst

Finances: Elaine Potgieter is the Accountant and Audrey MacDonald is the Auditor for Walkerville.

Events: Recently, a number of charities in the area got together to run annual events to benefit all, thereby ensuring larger events and reaching a wider audience such as an auction of donated goods, a Book Faire, the Tour de Walkerville as well as being part of the Walkerville Show.

Challenges: Always, money.

General: Because of our fund-raising activities, we have managed to maintain low rentals until recently. Rising costs have forced us to revisit rentals. We are currently installing solar geysers to minimize water costs. We have installed our first one and endeavour to raise sufficient funds to replace our other three electric geysers with either solar or heat pumps. Maintaining Committee numbers is often a challenge as members leave, often returning overseas.

Abbeyfield Hout Bay

York House, the second Abbeyfield home in Hout Bay, was officially opened on Tuesday, 26 April 2005 by Chairperson of the local Committee, Marilyn Thomas.

With money donated from the dissolution of the Hout Bay Llandudno Association, 3 York Close was bought on an auction at a greatly reduced price. It is situated in the Hangberg area of Hout Bay where there was always a need for affordable accommodation.

The existing double garage has been converted into living accommodation and the garden was transformed from weeds and rubble 'pro bono' by Ladybird Landscapes, a local gardening company. It is a large double storey home with a spectacular view of the harbour and yacht basin across to Chapman's Peak.

General: York House accommodates 8 pensioners, both men and women. With many donations in cash and kind, the house was furnished, equipped and the garden planted and paved. A local quilter's guild donated



beautiful quilts to all of the York residents and the local Rotary Club has donated a TV and routers. They also provide a Christmas lunch for all the residents.

The house is close to shops, library and churches and is on the MyCiTi bus route. It is in a quiet *cul de sac*. One resident said that she can't believe she lives in such a beautiful home surrounded by such beauty.

Challenges: A big challenge constantly is to try to keep the escalating electricity costs down.

With effect from 1 October 2020, York House will be administered by the National Office as Committee members have stepped down to retire. This means that the annual audit will form part of that of National Office.

Marilyn Thomas
Chairperson

Treasurer's Report

This reporting period brought about a new set of financial challenges. In the latter half of 2019, Abbeyfield found it difficult to manage in an environment with increasing financial pressure on a global scale. Within the South African context, we experienced steep increases in electricity and water tariffs which had a snowball effect on other municipal charges. Added to this are the escalating costs of repairs and maintenance of our Abbeyfield facilities.

Then in 2020, the COVID-19 pandemic reeked further havoc on our already fragile economy and Abbeyfield SA was not untouched. Albeit, even against this bleak backdrop, we are not only operational, but continue to offer support to the elderly.

We have managed to refurbish the Abbeyfield Atlantis facility with funding secured by Rolf Stephan Nussbaum Foundation. With funding secured by the National Lotteries Distribution Fund, we installed JOJO tanks at Abbeyfield Gugulethu and are in process of installing more tanks to decrease water costs. Funding secured from the Department of Social Development, continues to be of great assistance to the various houses. Two large donations received late in the financial year, allowed us to start strategising towards growth.

I am glad to announce, that in this reporting period we continued the strive to meet our financial fiduciary requirements. We endeavoured not only to keep operations going, but to explore new strategies to ensure the financial viability and sustainability of Abbeyfield SA.

With thanks to all our donors, partners, and sponsors.

Eugene Johannes
Treasurer

Abbeyfield Society of South Africa	
DETAILED INCOME STATEMENT	
FOR THE YEAR ENDED 31 MARCH 2020	
Income	R 19,526,088
500 CLUB	9,175
Department of Social Development	542,532
Donations and Bequests	18,268,592
Rent Received	276,000
Sundry Income	69,502
Other Income	360,287
Expenses	R 1,893,415
Accounting Fees and Audit Fees	22,388
Advertising and Promotions	6,900
AGM Expenses	14,432
Bank Charges	50,867
Cleaning	1,885
Computer Expenses	1,461
Consulting Fees	14,294
Depreciation of Assets	140,533
Distributions to member societies	391,988
Electricity and Water	67,747
Insurances	34,079
Interventions - Pinelands	111,258
Legal Fees	23,233
Membership Fees	51,404
Motor Vehicle Expenses	6,936
Postage	1,110
Printing and Stationery	15,970
Repairs and Maintenance	282,476
Salaries	569,054
Service Delivery Fees	1,600
Telephone and Fax	49,204
Training	1,736
Travel - local	6,090
Welfare – residents & staff	26,770
Surplus for the period	R 17,632,673

A Special Word of Thanks to all our Donors and Supporters

E.R. Tonnesen Trust , The Theron Trust, Jet Lee Will Trust, Community Chest, Estate Late P.F. Pietersen, Clifford Harris Trust, F. Marrani Trust, Mathers Trust, The Gray Trust, Lombardi Trust, Buxton Legacy Fund-Estate Late Margaret Buxton, Carl and Emily Fuchs Foundation, Department of Social Development, National Lotteries Distribution Trust Fund, The Rolf Stephan Nussbaum Foundation.

*A Special Thanks for support received for the
Wellness Day*

And all other donors that prefer to remain
anonymous.

The board and management of Abbeyfield are
extremely grateful to all donors and partners that
assist us to make the dream of affordable
accommodation and care for older persons a reality.

BANKING DETAILS

Account Name: Abbeyfield Society of South Africa

Financial Institution: Standard Bank

Branch Code: 051001

Account no: 07086 4071

Needs List

Donations in kind

- Clean household linen – single bed duvets and sheets.
- Appliances in good working order, e.g. fridges, stoves, vacuum cleaners, microwaves, etc.
- Furniture – lounge suite, dining room table and chairs, coffee tables, bookcases, etc.

Please Volunteer

For those of you interested in helping the elderly in your area, we're always incredibly grateful for volunteers. Volunteers have a fundamental role to play and our organisation would cease to exist without them. Contact the Head Office on (021) 945 1543 for more details. Please visit our [volunteer page](#) to find out how you can help.